

Hygiene Protection Concept and Framework Conditions

For Contactless Book Pick Up at the German-American Institute

The German American Institute (GAI) is offering contactless book pick up and accepting the return of materials at the entrance area of the building starting Friday December 4th, 2020.

To request books available in our physical library, library members need to follow these four steps:

1. Order books by calling the library or writing us an e-mail
2. Receive a notification (e-mail or phone call) that your items are ready for you for contactless pickup
3. Come to the library pick up station to receive your items
4. Masks, hand sanitizing and social distancing are always required

Please do not come to the GAI until you have received a notification. You will need to pick up your items within a certain time frame after having received the email notification. The items are already signed out through your library card.

Requests will be processed during our regular opening hours while contactless pick up will be available as follows:

Tuesday: 12 A.M. until 6:30 P.M.
Wednesday: 12 A.M. until 5 P.M.
Thursday: 12 A.M. until 5:30 P.M.
Friday: 10 A.M. until 3 P.M.

Late fees will be paused until January 11th, 2021.

Basic Rules

In order to avoid Covid-19 infections, the following hygiene requirements and rules must be followed when picking up media at the entrance area of the German-American Institute Nürnberg:

- Individuals with signs of illness (even if they are mild) are not allowed to enter the area of contactless pick up. Such symptoms include: fever, dry cough, breathing problems, loss of the sense of taste/odour, sore throat, aching limbs, nausea, diarrhoea
- It is compulsory to wear a mouth-nose protection at all times
- No group formation allowed – please come individually to pick up media
- Adhere to coughing and sneezing etiquette (cough or sneeze into the crook of your arm or into a handkerchief)
- Keep hands away from your face (avoid touching eyes, nose, and mouth)
- Keep a distance (at least 1.5 m) from other persons at all times
- Door handles/work tables/reusable work materials will be disinfected after every visitor